



Critical Coaching Skills Lab

This brand new, intensive two day Critical Coaching Skills session is perfect to help your supervisors and managers learn critical skills to coach their employees. Whether delivering feedback, handling conflicts, delegating, or confronting peers and direct reports, this workshop will prepare your supervisors and managers to deal with a broad range of employee personalities and responses. Participants receive in-depth training on three critical coaching skills:

- **Listening**
- **Feedback**
- **Critical Questions**

Additionally, the use of professional actors as “employees” ensure that your supervisors practice their new skills in real scenarios and can return to the office ready to coach their employees to great team effectiveness and success. Here are a few quotes from last workshop’s participants:

- “Actors were impressive, amazing...made the reading come alive.”
- “Wonderful—very enlightening.”
- “Great learning, more realistic...”
- “Fantastic, great actors...”
- “Very good—was able to practice skills more easily..”
- “Actors were a good idea and definitely made the role playing more involved.”

To schedule a Critical Coaching Skills Workshop for your supervisors and managers, contact Devin Lemoine at dlemoine@mysuccesslab.com or 225-205-5300 or check out our website.